



1. WATER TARIFF

CUSTOMER CATEGORY	CONSUMPTION BLOCK (M ³)	APPROVED TARIFF
Domestic/Residential	1-6	55
	7-20.	83
	21-50	95
	51-100	105
	100-300	130
	>300	150
Commercial/Industrial	1	50
	51-100	105
	101-100	130
	>300	150
Government institutions	1	50
	51-100	105
	101-100	130
	>300	150
Schools	1-600	60
	601- 1200	85
	>1200	95
Bulk Supply to other	Per M³	45
Water Kiosks	Water Kiosks	35

2. SEWERAGE TARIFF

a) Consumers with a Water Connection

Sewerage volumes for customers with a water connection shall be determined at 75% of the volume of water consumed at the tariff of water.

b) Consumers without a Water Connection

Sewerage consumers without a water connection shall be charged as follows:

- Domestic (Per Single dwelling unit): Ksh. 350 Per Month.
- All other categories: 75% of the volume of water consumed, as per the metered source, at the rates specified above.

3. MISCELLANEOUS CHARGES

a) Meter rent/ Service Charge

Connection Size	Standing Charge Per Connection per Month (Ksh)
½ inches	50
¾ inches	100
1 inch	250
1 1/2 inches	250
2 inches	250
3 inches	450
4 inches	800
6 inches	1250
8 and above	2000

b) Water Deposit

Category of consumer	Amount
Domestic	2500
Retail shops less than 10m3	3000
Retail shops more than 10m3	3,500
Bar, restaurants less than 15 m3	4000
Bar, restaurants more than 15 m3	6,000
Hotel class "A" and "B" less than 150 m3	12,000
Hotel class "A" and "B" more than 150 m3	15000
Hotel class "C" and 'D' less than 150 m3	18000
Hotel class "C" and 'D' more than 150 m3	20,000
Hospitals more than 150 m3	20,000
Health centres less than 150 m3	12,000
Schools and other institutions more than 200 m3	20,000
Schools less than 200 m3	10,000
Minor construction sites more than 200 m3	15,000
Major construction sites more than 300 m3	50,000
Light industries less than 200 m3	30,000
Medium industrial between 200 m3 and 300 m3	50,000
Heavy industries more than 300 m3	100,000
Water Kiosks	5,000
Customers with only Sewer connection to be charged a deposit equivalent to water	

c) Other charges

New water connection fee - Connection size: 1/2 inch	2,500
New water connection fee - Connection size: 1.5	7,500
New water connection fee - Connection size above	15,000
Water Reconnection fee - at meter point	1,000
Water Reconnection fee - at mains	5,000 and double deposit
Tanker - 8000, 16,000 litres	2,500, 5,000 respectively per truck
Sale of water Per M3 at bowing point (own tanker)	75
Replacement of stolen or damaged meters	100% of the market cost of the meter
Meter testing on request	
Sewer Connection- Residential/ Domestic	5,000
Sewer Connection- Commercial, Government, schools, Universities and Colleges	7,500
Sewer Connection- Industrial	15,000
Private sewer unblocking	2,500
Leak detection services	1,000
Sewer Reconnection fee	15,000
Statement of account fees	200
For cutting off the supply at the request of the	200
For turning on the supply otherwise than in respect of a	200
Exhauster Services (Company Exhauster)	5,000 for other customers and 4,000 for informal
Private Exhausters (Dumping into the company's sewer	15,000 per Truck per month

d) Penalties

Illegal water connection, -Commercial, Industry, Construction (Fraud)	100,000 plus estimated consumption during the period of illegality
Illegal water connection, (Fraud) - Domestic	30,000 plus estimated consumption during the period
Overcharging (fraud) at water kiosk	30,000
Illegal sewer connection- Commercial, Industry,	100,000
Illegal sewer connection- Domestic, Government, schools, Universities & Colleges	30,000
Self-reconnection after cut off for non-payment	30,000 and billing to be backdated from date of cut
Surcharae for tampering with meters (this to include	30,000
Unauthorized sale of water	15,000
Surcharae for direct suction of water from the supply	30,000